

Ecological Economics 36 (2001) 87-108



www.elsevier.com/locate/ecolecon

#### ANALYSIS

# Experimenting with multi-attribute utility survey methods in a multi-dimensional valuation problem<sup>☆</sup>

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Received 24 May 1999; received in revised form 22 May 2000; accepted 1 June 2000

#### Abstract

The use of willingness-to-pay (WTP) survey techniques based on multi-attribute utility (MAU) approaches has been recommended by some authors as a way to deal simultaneously with two difficulties that increasingly plague environmental valuation. The first of these is that, as valuation exercises come to involve less familiar and more subtle environmental effects, such as ecosystem management, lay respondents are less likely to have any idea, in advance, of the value they would attach to a described result. The second is that valuation questions may increasingly be about multi-dimensional effects (e.g. changes in ecosystem function) as opposed for example to changes in visibility from a given point. MAU has been asserted to allow the asking of simpler questions, even in the context of difficult subjects. And it is, as the name suggests, inherently multi-dimensional. This paper asks whether MAU techniques can be shown to 'make a difference' in the context of questions about preferences over, and valuation of differences between, alternative descriptions of a forest ecosystem. Making a difference is defined in terms of internal consistency of answers to preference and WTP questions involving three 5-attribute forest descriptions. The method involves first asking MAU-structured questions attribute-by-attribute. The responses to these questions allow researchers to *infer* each respondent's preferences and WTP. Second, the same respondents are asked directly about their preferences and WTPs. The answer to the making-a-difference question, based largely on comparing the inferred and stated results,

<sup>\*</sup> Based on research supported by EPA Grant #R824699. Neither the results nor their interpretations as reported in this paper have been reviewed or endorsed by USEPA. The senior author would like to thank participants in seminars at the University of East Anglia, the Norwegian Agricultural University, the Swedish Agricultural Universities at Uppsala and Umeå, AKF in Copenhagen, and the Beijer Institute of the Royal Swedish Academy of Sciences for helpful comments and suggestions. We are also grateful for comments on an earlier draft by Nick Hanley and Eirik Romstad.

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is not straightforward. Overall, the inferred results are good 'predictors' of what is stated. But the agreement is by no means perfect. And the individual differences are not explainable by the socio-economic characteristics of the individuals. Since the technique involves creating a long, somewhat tedious, and even apparently confusing series of tasks (though each task may itself be simple), it is by no means clear that the prescription, 'use MAU techniques', holds the same level of practical as of theoretical promise.  $\mathbb{O}$  2001 Elsevier Science B.V. All rights reserved.

Keywords: Ecosystem valuation; Multi-attribute utility; Willingness to pay surveys; Forest attributes

#### 1. Introduction

The literature dealing with direct methods of environmental damage or benefit estimation is large, complex, fascinating, and growing at a prodigious rate. The central concern for perhaps 90% of that literature is how seriously to take the answers that respondents give to varieties of willingness-to-pay (or to accept) (WTP/WTA) guestions. One version of that concern is the traditional economics worry — that people will figure out how their possible answers might affect their future welfare and conceal their true preferences (reveal false ones), either free-riding or overbidding as the situation seems to make desirable (e.g. Mitchell and Carson, 1989, ch. 6 and 7). A second version, broadly stated, is that, so far from understanding how to conceal true preferences to reap greater potential rewards, lay respondents to environmental valuation questions do not know what their preferences are and cannot possibly predict what they would be in a real as opposed to the hypothetical survey choice situation. We may think of this as the psychologists' concern (e.g. Fischhoff, 1991; Schkade and Payne, 1994). Bohm (1994), takes a position that might be seen as a blend of the two simplified ones set out above. He stresses the hypothetical structure of the questions and the resulting unreliability of the answers. But his evidence points to a tendency to overstate WTP.

Sharpening this latter concern is the trend in the field of direct valuation toward taking on more subtle, complex, and long-term problems, such as those dealing with ecological systems, their condition, management, and future prospects. These extensions mean that the situations being sketched and the preference and valuation decisions being sought are becoming more distant from lay experience. At the same time, the information that must be transferred to the respondent is becoming more extensive and more complicated. In particular, questions often involve more than one environmental dimension, as contrasted with, for example, visibility changes for which the policy effect is naturally captured by a scalar.

The work reported on here was motivated by the cognitive concern. It picks up the suggestion made by Gregory et al. (1993) (also Gregory and Slovic, 1997) that multi-attribute-utility theory (MAUT or just MAU) can provide the foundation for an alternative approach to valuation.<sup>1</sup> They make the case that MAU, in principle, addresses both the multi-dimensionality and the unfamiliarity of the new valuation challenges by providing a set of cognitively simpler tasks. Our goal was to test the proposition that the use of MAU Survey techniques will make an identifiable and useful difference in results obtained from respondents to a survey instrument dealing with a multi-dimensional environmental 'good'. Other researchers have made a similar point in the context of using multi-criteria decision-making methods (MCDM) as a means to quantify stakeholder values in complex economic or environmental risk problems where prior experience is limited (e.g. Hobbs and Horn, 1997).

<sup>&</sup>lt;sup>1</sup> MAU is not the only option here. Another that is set up to deal directly with multiple dimensions asks people to state preferences between alternative bundles of attributes, one of which is (or may be) cost. This approach is called 'stated preference' by transportation researchers and 'choice experiment' by environmental economists. For a review, see Hanley et al. (1997). The obvious contrasts with MAU are that the latter involves attribute-by-attribute questions and requires, in its simplest form, the imposition of simple functional forms. Two other alternatives are 'contingent ranking' and 'conjoint analysis' (e.g. Bergland, 1994).

The remainder of the paper is divided into five sections. Section 2 describes the setting, the choice of attributes, the survey instrument and method of its application, and summarizes the characteristics of the respondent samples. Section 3 contains the results from the full MAU survey, including: most- and least-preferred levels of the attributes and their ranks and weights; stated WTP for the availability of the most- rather than least-preferred level of the respondent's most important attribute; and the implications of these responses for the respondent's preferences over and WTP for differences between the blended forests.

In Section 4 the tests and their results are described: evidence of confusion when respondents directly confront the multi-dimensional comparisons of the blended forests; and matches between implied and stated preferences over and WTP for differences between those forests. Efforts to explain the respondent-by-respondent results for these matches are also reported. Section 5 takes up the possibility that the results reflected the educational effect of completing the full MAU questionnaire. Results are reported in terms of extent of apparent confusion (intransitive preference statements) and comparisons of stated preferences and WTP amounts with the corresponding responses of the 'educated' sample. Section 6 includes our interpretation of the results and suggestions for further work.

#### 2. Setting, attributes, and sample

#### 2.1. The setting and the attributes

The setting we chose for this test is a Southern Appalachian forest ecosystem.<sup>2</sup> We have elsewhere (Russell et al., 1997) discussed the development of the attributes, how they were described in words and given visual form, and how the setting was simplified. Briefly, however, we required the attributes to satisfy (as closely as possible) five conditions:

- 1. Because the questions asked involve having the respondent imagine changing each attribute independently, they should be orthogonal, or as close to that condition as feasible, given the other requirements.
- The number of attributes should be small certainly smaller than the 18 ecological indicators used in the Environmental Monitoring and Assessment Program (EMAP) as descriptors of forests (Lewis and Conkling, 1994). Our goal was to stay below eight as suggested by some of the literature on the difficulties people have with multidimensional judgments (e.g. Miller, 1956; Phelps and Shanteau, 1978). (A key part of our test described later involves such a judgment.)
- 3. The attributes should be describable by combinations of simple words and straightforward visual images (photographs, schematics, cartoons).
- 4. The attributes should be ecologically meaningful (i.e. interpretable by ecologists as providing a summary description of the forest). Several individual measurements might be summarized in one or more index-like measures.<sup>3</sup>
- 5. The attributes should relate to people's reasons for valuing forests as well as to scientific concerns.

The last two of these requirements for attributes interact in an interesting way. One might imagine trying to satisfy the last (# 5) by including a 'forest quality ladder', akin to the 'water quality ladder' developed at Resources for the Future for a contingent valuation study of the benefits of water pollution control. This ladder showed supportable recreation uses of water bod-

<sup>&</sup>lt;sup>2</sup> This choice was originally made because we were, at the time of writing the proposal, working on an EPA/EMAP project involving linking Environmental Monitoring and Assessment Program (EMAP) ecological indicators for a forest system to societal values. We had anticipated that the EMAP project would give us a substantial head start in devising the attribute set for this study. In the event, however, the project was canceled by EPA before we had obtained the anticipated results, though we had gathered focus group input on how lay people think about forests and what they value in and about them.

<sup>&</sup>lt;sup>3</sup> For our purposes this mapping could be one way. That is, ecological measurements could be used to determine levels of the attributes. But given levels of the attributes would not in general imply unique levels of the underlying measurements.

ies changing as water quality — proxied by dissolved oxygen — increased (Mitchell and Carson, 1984). The analog would have been to attach the sources of human values for forests to an index of forest 'quality' for those uses, thus making the forest valuation problem unidimensional. The key to the modest success of this approach in the water quality arena, however, was the plausibility of choosing dissolved oxygen as the single underlying measurement.

But in forests, there is no simple array of 'functions' (sources of values) related to any single underlying attribute or measurement determining the suitability of a particular piece of forest for providing all or even many of those services. And, given a multidimensional description of a particular forest, it is possible, even likely, that different individuals will judge that forest differently in the matter of how well it would serve a particular function, such as recreation service provision. Said the other way round: describing a forest as 'good for activity A' would, in general, call up ecologically different forests in the imaginations of different respondents. Thus, it seemed (and seems) to us dangerous to substitute functions for ecological descriptors, while still claiming to be faithful to ecological consistency. That is, the straightforward approach to satisfying # 5 (and, in the process, reducing the problem to a single dimension) promised to violate #4.

The six attributes we used, along with their scales and special notes on visual presentation, are summarized in Table 1. All descriptions consisted of combinations of words and pictures. Schematics were used to help people picture 'patchiness'.

The reader will note that nothing is said about water features of the landscape/ecosystem. We told respondents to imagine any water features they wanted, but to hold them constant across the question situations. We did not want to risk having our choice of water features distort the perceptions of respondents, for we knew from the literature on landscape perception that water features tend to be dominant (e.g. Coss and Moore, 1990; also Hanley and Ruffell, 1993). Similarly for topography, though we suggested they imagine the steep, rolling hills typical of much of the region (Kaplan and Kaplan, 1989). We also asked respondents to 'think summer'. Finally, and further to simplify, we asked respondents to assume that the conditions were to be maintained constant over many years. We realize that this is not ecologically realistic, but we feared making the problem more complex by trying to describe the different paths of forest change that might arise from a given current condition.

#### 2.2. The instrument

The MAU technique involves finding attributeby-attribute functions that relate WTP to the level of the attribute 'provided'. For economy of presentation we refer to these as 'sub-WTP' functions. Added together, they imply a total WTP for any combination of the attributes. For each respondent and each sub-WTP function the baseline is that respondent's least preferred level of the attribute. This, in turn, implies that differences between alternative forests can be valued, but not a forest as opposed to no forest.

Gregory et al. (1993) give some guidance about the choice of attributes, but do not provide even the beginning of a cookbook for structuring the questions necessary to capture these functions. And while there is a huge literature on applying MAU in decisions (e.g. Keeney and Raiffa, 1976; Edwards, 1977; Merkhofer and Keeney, 1987; von Winterfeldt, 1987; Keeney, 1992), much of the work on elicitation of MAU-related judgments has involved sophisticated decision makers operating in their areas of expertise (e.g. Jenni et al., 1994). Our setting is different in two very important ways: we were interested in the views of lay, not expert, respondents; and, we could expect that only a handful of respondents would know much about forests when we first encountered them. This would be true even though a substantial fraction might actually be users of forests for sightseeing, hiking, and even camping.

We developed a simple MAU question structure that seems to make very small demands, at all but one stage, on the cognitive capabilities of respondents. In the course of the construction and revision of the questionnaire, we made considerable use of focus groups and of one-on-one, think aloud interviews. These were held at the Vander-

Name	Definition	Scale units	Extent	Extent Special notes
Tree size	Diameter of largest trees in the forest	Inches	1–72	This is a proxy for time since last extensive disturbance such as serious fire or clear cutting.
Forest type	Percentage of forest cover made up of needle-bearing trees	%	0-100	Description includes some information about birds and other mammals likely to be found in the forest.
Visible plant damage	Extent of loss of plant material (foliage)	%	0-100	No cause is specified. Could be disease, insects, pollution or a combination.
Patchiness	Number of forest patches of minimum size 8 acres in a 2000 acre forest that is overall 70% covered by forest	#	1-60	To pin down a numerical scale it is necessary to specify total acres, minimum patch size and total % forest cover.
Recreation intensity	Intensity of facilities development and of recreational use	Categories (1 = lowest level)	1-5	Not a statement of suitability but of actual conditions. From essential wilderness to highly developed and intensively used.
Extractive intensity	Intensity of extractive use	Categories (1 = lowest level)	1-5	Also a statement of actual conditions. From essentially zero extraction to mining or extensive logging.

bilt Institute for Public Policy Studies (VIPPS), almost all under the direction of Molly Hadley Jensen. In all we held nine focus groups over the months from May to October 1996. A total of 33 people participated in these. We also conducted seven think-aloud interviews using the entire instrument as it then existed. These were held in the months of August through October as the instrument neared what we guessed would be its final form. We tried hard to bring in a wide range of ages, education levels, and (presumed) backgrounds with respect to forest-oriented activities. The earliest groups helped us settle on useful visual images and meaningful scales for the intensity variables. Later groups focused on structure and wording. The message of these latter groups was consistent: simplify, simplify, simplify. We tried very hard to respond, though we realize that even after about a dozen redraftings, we still probably had residual problems with jargon and technical language, too many words, too long sentences, and too complex instructions.

The tasks asked of respondents were as follows:<sup>4</sup>

- 1. Each respondent identified her/his most- and least-preferred levels for each of the six forest attributes. This was done while the attributes were being explained and the relevant visuals displayed.
- 2. Each respondent put the attributes in decreasing order of subjective importance. This ranking was triggered by the question: 'If you were visiting a forest in which every attribute was at your least preferred level, which one of the attributes would you change first to your most preferred level, if you could?' This same question form was used to find the second ranked, third ranked, and so on.
- 3. Each respondent supplied weights for the ordered attributes, beginning with an arbitrary 100 for her/his most important. It was stressed that these did not have to add up to any particular number but could equally well be 100, 98, 96, ..., 90 and 100, 10, 9, ..., 6 or

any other decreasing but non-negative pattern.<sup>5</sup>

4. We asked people to complete two exercises that bring in the notion of WTP for changes in the levels of individual attributes. The first exercise asked about annual WTP to help insure that the respondent's most important attribute would be maintained at his/her most preferred (rather than least preferred) level in a forest of about 20 000 acres (if a square, about 5.5 miles on a side) within 1.5 h of their city, Nashville. The second asked the same question about the second most important attribute for each respondent.

The specificity about the park did not extend to name or location. The idea was just to create a context far enough from the city that it would not have to be crowded and intensively used, but close enough that it could be visited for day trips. The size is arbitrary but is intended to create a sense of scale well larger than familiar local forested parks. (It is 10 times the size of one such park used elsewhere in the instrument to remind people of the region's topography.)

Finally, it is worth noting that arriving at this format for the question connecting attributes to WTP was a painful process. (It is described in Russell et al., 1997.) Suffice it to say here, MAU practitioners are likely to find it less than satisfactory. They would prefer to see a more 'natural' connection via another attribute linked itself to money.

Examples discussed and rejected in creating the questionnaire used here were forest industry wages and profits in the region. In our judgment the available alternatives were either just as 'artificial' as the approach used here or would have violated the attribute independence requirement. The latter, for example, is true of the examples cited above, for the respondent could hardly be

<sup>&</sup>lt;sup>4</sup> The survey instrument, including black and white versions of the visuals, is available from the senior author.

<sup>&</sup>lt;sup>5</sup> An extensive literature exists discussing alternative methods for eliciting weights and warning how difficult it can be to achieve consistency. The methods include pairwise comparisons and subsequent hierarchical re-composition as part of an Analytic Hierarchy Process (e.g. Saaty, 1983) or variations on the swing-weighting, lottery, or pricing-out procedures typically used by decision analysts (e.g. von Winterfeldt and Edwards, 1986).

Table 2		
The 'blended'	forest	descriptionss

Attribute	First forest	Second forest	Third forest
(1) Tree size	25" diameter	25" diameter	25" diameter
(2) Forest type	0% needle-bearing	0% needle-bearing	50% needle bearing
(3) Visible plant damage	30% loss vegetation	10% loss vegetation	30% loss vegetation
(4) Patchiness	1 patch	5 patches	5 patches
(5) Recreation intensity	2	3	4
(6) Extraction intensity	4	3	3

expected to believe that forest industry profits or wages could rise in the absence of an increase in extractive activity. The former would be true of an 'attribute' that was the cost of an admission ticket or other version of a fee for use.

#### 2.3. Testing for 'a difference'

In brief, our approach to testing whether MAU 'makes an identifiable difference' involved creating what we call 'blended' forests, using varying combinations of five of the six attributes. These are described in Table 2. Respondents were first asked the MAU questions listed above that allowed us to infer the value they would put on any such forest. Then they were asked directly about their ordinal preferences over and WTP for differences between three 'blended' forests. (The forests were labeled 'first', 'second', and 'third'.) At the simplest level, we asked three preference questions, one for each of the possible pairings of the blends. This approach gave respondents enough scope to give answers implying cyclic (intransitive) preferences. A straightforward result would then be to find a substantial number of intransitive responses, implying that people had trouble with the direct multi-dimensional comparisons. The WTP question asked, specifically, for first and second and for second and third, 'How much would you be willing to pay annually to be able to visit regularly your preferred forest [of the pair] as opposed to the other forest'.

More complex, and more difficult to interpret, were the comparisons of:

- stated and implied preference patterns
- stated and implied WTPs for the differences between the blended forests.

Again, the most straightforward outcomes would be to find very little agreement. Then, while we would have no way of saying which is 'correct', we would at least know that there was a difference between the MAU and the more directly obtained results. Because in later results, second forest turns out to be preferred to the other two by a majority of respondents, it is worth pointing out that when we 'designed' the blended forests, we had only informal focus group information about which attributes were likely to be most important and which levels of the attributes most and least preferred. We strove to produce three descriptions that would be different enough to be distinguishable, but not so different as to make the ranking questions asked about them trivially easy. The last two pages of the instrument asked basic socio-economic questions and also sought information about experience with forests, such as camping, gathering herbs, biking, and picnicking. The experience information was used in dummy variable (did/did not) form in subsequent regression analysis.

#### 3. Data gathering and the respondent sample

By the time we had finished constructing the basic MAU survey instrument, we sensed that we had discovered an analogy to the rule of thumb one hears expressed for PC software creation. In our study that rule seemed to become: the simpler each question is made for the respondent — given a particular overarching goal for the survey — the more questions there have to be and the longer and, possibly, more boring the instrument. We felt that our instrument, even without the

blended forest questions, was sufficiently daunting that trying to use it as a mail survey would likely bring serious non-response problems. But neither was there money in the budget to allow us to contract for more than a handful of individual interviews. And, of course, the heavy need for visuals made telephone surveys impossible. Faced with this dilemma, we adopted a data-gathering approach based on 'deliberative polling' (Fishkin, 1995). That is, we convened large groups (roughly 75 people) in a conference room at VIPPS and worked through the survey with them.<sup>6</sup> The visuals were made available to the entire group simultaneously and at low cost by using a computerized bank of TV monitors available in the room.<sup>7</sup> These sessions took a bit over two hours, a fact that made it difficult to schedule them in the evenings, which in turn interfered with sampling from the working population.

The groups assembled did cover a wide range of ages, income and educational levels. The four basic socio-economic characteristics requested from respondents were age (years), education, gender (1 = female), and income. Characteristics of the original 175 and of those successfully completing the questionnaire are described in Table 3. We refer to an exercise involving only an introduction to the attributes followed directly by the blended forest questions as the 'truncated survey' and show the characteristics of those starting and completing this exercise separately.

The message of this table is clear. Though we gathered diverse groups for our deliberative polling exercises, those groups could not be called representative of the community. In particular, they were older, better educated, better off economically, and contained more women. There is hardly any difference between the full groups that sat down to take either survey and the corresponding sub-groups that successfully finished. There is, on the other hand, a somewhat better match between the smaller group that saw the truncated questionnaire and the Nashville population than between the full MAU sample and that population. But the differences between the two groups who successfully finished the surveys (131 and 43) are not statistically significant (except that the gender composition is significant at the 10% level).

There is nothing particularly striking in the data from the self-reports of forest use, and we do not show a summary here. Driving, hiking and picnicking are commonly engaged in. At the other extreme, ATV use, herb gathering, hunting, and cutting wood (as an occupation) are quite rare. The two sample groups have similar patterns of reported experience, and these experiences have been concentrated in the Southeastern US.

Note that 75% of the people who began the full survey exercise finished. Most of the 'failures' (26 of 44) occurred in the questions involving attribute preferences. Ten more people could not or did not answer the WTP question about their most important attribute. Six could not or did not answer the blended forest comparisons. One did not complete the personal characteristics section. And, finally, one person who completed all parts of the questionnaire was an outlier in WTP statements by more than an order of magnitude. Only one person failed to successfully complete the truncated survey.

#### 4. Results from the surveys

# 4.1. Most- and least-preferred levels; ranks and weights

The results from the questions about most- and least-preferred levels of the attributes and the ranking/weighting exercises are summarized in Table 4. The most important observations here are the following:

• All the differences between most- and least-preferred attribute levels are highly significant,

<sup>&</sup>lt;sup>6</sup> The analogy to Fishkin's method and goals cannot be carried too far. We were not comparing people's judgments on issues before and after an educational experience. But we did offer information to, and answer questions from, our samples in the context of a large group gathering.

<sup>&</sup>lt;sup>7</sup> The monitor wall, the associated scanning and computer equipment, and the person required to put them all together in a useful way, were generously provided by the First Amendment Center at Vanderbilt, an operating arm of The Freedom Forum (ex-Gannett) Foundation.

Table 3 Sample characteristics: age, education, gender and income

		Age (years)	Education (categorical)	Gender (1 = female)	Income (categorical)
Full set of original resp	ondents to full M	AU instrument			
(N = 175)	Mean	52.2	3.3	0.66	3.9
	S.D.	23.1	1.4	0.47	2.3
	Min	14	1	0	1
	Max	86	5	1	8
Successfully completing	full instrument				
(N = 131)	Mean	49.2	3.3	0.66	3.7
()	S.D.	22.8	1.4	0.47	2.3
	Min	14	0	0	1
	Max	83	5	1	8
Full set of original resp	ondents to trunca	ted instrument			
(N = 44)	Mean	46.8	3.5	0.59	3.1
(1) = ++)	S.D.	19.6	1.2	0.49	1.7
	S.D. Min	20	2	0.49	1.7
	Max	20 84	5	1	8
			J	1	U
Successfully completing			2.6	0.50	
(N = 43)	Mean	46.5	3.6	0.59	3.1
	S.D.	19.7	1.3	0.49	1.7
	Min	20	2	0	1
	Max	84	5	1	8
Metro Nashville means		35.2	2.2	0.52	3.1
Education categories					
Description	Category # assigned				
Less than high school	1				
High school diploma	2				
4-year college degree	3				
Some graduate school					
Graduate degree	5				
Income categories					
Description	Category #				
Description	assigned				
Less than \$10 000	1				
\$10 001–20 000	2				
\$20 001–20 000 \$20 001–40 000	2 3				
\$40 001-65 000	3				
\$40 001-83 000 \$65 001-90 000					
\$65 001-90 000 \$90 001-115 000	5				
	6				
\$115 001–175 000 Mars than \$175 000	7				
More than \$175 000	8				

	of attributes		of attributes						
	Mean	S.D.	Mean rank	Mean weight	Rank S.D.	Weight S.D.	_		
Tree size	50.8'' 10.6''	17.0″ 20.3	4.6	55.3	1.4	28.1	most least		
Forest type	39.8% 68.6%	19.2 42.5	4.2	57.7	1.6	28.8	most least		
Visible plant damage	14.2% 90.0%	14.1 24.1	3.1	74.8	1.5	25.2	most least		
Patchiness	12.6 44.4	13.8 22.1	4.0	62.1	1.3	25.5	most least		
Recreational intensity	2.4	0.9	2.8	79.0	1.4	22.7	most		
Extraction intensity	4.3 2.1 3.6	1.4 0.8 1.6	2.2	84.9	1.7	23.9	least most least		

Table 4 Summary of responses to questions about attributes: most- and least-preferred levels, ranks and weights<sup>a</sup>

Most- and least-preferred levels Ranks and weights of attributes

<sup>a</sup> n = 131.

which suggests respondents on average knew what they were choosing.

• Similarly, the differences between the weights and the ranks for adjacently ranked attributes are almost all significant. (Only the difference in rank between forest type and patchiness and the weight differences between tree size and forest type, and between visible plant damage and recreational intensity fail a 10% significance test.)

It is hardly surprising that the average mostand least-preferred levels in Table 4 are in the interior of the extent scales for each attribute (Table 1). Any other result would imply perfect agreement on these questions. But we believe it is important to note that for the most part, individual respondents chose most-preferred levels that were themselves in the interiors of the extent scales (Table 5). Lower percentages chose interior least-preferred levels. We interpret this result as evidence that people gave some care to answering these questions, for it seems to us it would have been easier to have decided which direction was 'better' and just picked the better endpoint as most-preferred. (It is possible that some bias toward interior choices was introduced via the visuals, which for the first four attributes did not show the extremes, though levels close to the extremes were pictured. A micro-level examination of the responses convinced us, however, that only for least-preferred tree size was this really a likely explanation. That is, choices did not line up with pictured levels for the most part.)

Interior most- and least-preferred levels do add a difficulty to the construction of the attribute-byattribute sub-WTP functions that are central to the tests. This is because we have no information about the function 'beyond' an interior most-preferred level. (Similarly, but, we believe, less seriously for the region between an interior least-preferred on the scale end beyond it.) Our solutions are described just below, and are operationalized in Appendix A.

# 4.2. WTP and deriving the attribute-by-attribute WTP functions

Responses to the WTP questions displayed large variances and were not significantly different across attributes. At least it is reassuring to find that the stated amounts are significantly related to income and to some of the indicators of forest experience as summarized in Table 6. Two alternative models are shown: in model 2 the most important attribute for each respondent is iden-

	Tree size	Tree size Forest type	Visible plt damage	Patchiness	Recreation intensity	Extraction intensity
Percent with interior most preferred	78.6	93.9	84.7	80.1	87.7	9.77
Percent with interior least preferred	51.9	21.4	16.1	28.2	14.5	12.2
Percent with both interior most and least preferred	45.8	19.1	15.3	18.3	12.2	9.2

Table 5 Shape types implied by answers to multi-attribute utility (MAU) questions — by attribute (% of 131)

tified by a dummy variable. In model 1 this is not done. (The base case for this is the choice of either patchiness or tree size as the most important attribute. Only six people chose the former and one person the latter.)

From the responses to the questions about most- and least-preferred attribute levels, attribute weights, and WTP for the most important attributes, plus a linearization assumption, it is possible to construct a set of attribute-by-attribute WTP functions ('sub-WTP' functions, for short). These allow us to infer the value, for any person,

Table 6

	Coefficient val	ues
	Model #1	Model #2
Socio-economic character	ristics	
Age	1.53*	1.46*
Income	16.22***	17.93***
Gender	27.60	34.13
Education	10.72	12.98
Identity or most importai	nt attribute	
Forest type		-36.17
Visible plant damage		-2.76
Recreation intensity 72.		
Extraction intensity		-38.76
Experience characteristic.	s (yes/no)	
Camp	72.72**	66.55*
Herb	-73.47*	-45.42
Flower	10.22	-10.64
Wood <sup>a</sup>	-157.3*	-183.73**
Firewood <sup>a</sup>	115.5***	111.50***
Bike	65.97*	88.36***
Picnic	47.14	39.41
Constant	-160.4***	-162.6*
$R^2$	0.216	0.262
Adj R <sup>2</sup>	0.143	0.166
Log likelihood	-859.6	-855.5
F-stat	2.97	2.73
Prob (F-stat)	0.002	0.001

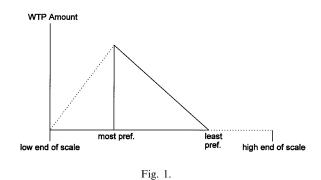
Analyzing stated willingness-to-pay (WTP) for most important attribute

<sup>a</sup> 'Wood' involves cutting wood for commercial purposes. 'Firewood' involves simply gathering wood for that purpose; not for sale.

\* Significant at <15%.

\*\* Significant at <10%.

\*\*\* Significant at  $<\!5\%$  are the levels of coefficient significance.



of any forest as described by the six attributes. More to the point, they allow us to infer how each respondent should feel about the blended forests we asked about — preference direction for each paired comparison; and his/her WTP for the difference between the two.

The linearization is shown schematically in Fig. 1 for a response in which both an interior mostand least-preferred were chosen. This response form was the modal one for the intensity attributes. Generalizing to the other seven possible shapes is straightforward. The linearity assumption allows us to connect the WTP height of the function at the most-preferred attribute level to the zero WTP for the least-preferred level. (Recall that the question asked involves WTP for the difference between these two levels.) We further assume: that zero applies to all attribute levels beyond the stated least-preferred; and that the portion of the function beyond the most-preferred level and to the end of the scale may itself be linearized. The algebra for these calculations is set out in Appendix A.

# 4.3. Implied preferences and WTP for the blended forests

Using the sub-WTP functions we inferred preferences over, and WTP for differences between, the blended forests described in Table 2. These results are reported in Tables 7a and 7b, parts (a) and (b).

#### 4.3.1. Implied preferences

Our calculations of WTP for the three forests produce implied preference patterns favoring

Table 7a					
Summary of implied	rank	orderings	of	blended	forests

Forest rank orders 2–3% # Im	# Implied	%	Preferring	Preferring 2 to 1		2 to 3
			#	%	#	%
$\overline{1 \gg 2 \gg 3}$	9	6.9			9	6.9
$1 \gg 3 \gg 2$	3	2.3				
$2 \gg 1 \gg 3$	11	8.4	11	8.4	11	8.4
$2 \gg 3 \gg 1$	50	38.2	50	38.2	50	38.2
$3 \gg 1 \gg 2$	16	12.2				
$3 \gg 2 \gg 1$	42	32.1	42	32.1		
Total	131	100.1	103	78.7	70	53.5

Table 7b

Willingness-to-pay (WTP) calculated for each of the blended forests and the implied value of the difference between them ( $\sqrt{y}$ ) (N = 131)

	Forest 1	Forest 2	Forest 3
Calculated mean WTP (BLENDi) S.D.	\$160.4 272.4	\$215.4 356.3	\$226.7 391.0
5.D.	272.4	550.5	391.0
Differences	Forest 1 vs. Forest 2	Forest 2 vs. Forest 3	
Mean of signed differences	-\$55.0	-\$11.3	
BLENDIi–BLENDIj S.D.	131.0	96.1	
Mean of absolute differences	\$60.4	\$42.5	
BLENDIi–BLENDIj S.D.	128.6	86.8	

forest 2. About 79% of respondents 'should' prefer forest 2 to forest 1; and 53.5% 'should' prefer forest 2 to forest 3. The implied pattern found most often is  $2 \gg 3 \gg 1$  with  $3 \gg 2 \gg 1$  a close second, so there is broad *implied* agreement that forest 1 is the least desirable (70.2% 'should' agree).

#### 4.4. Implied WTP

Averaging implied WTPs for the differences among the forests across the sample gives a slightly different picture than the 'vote count' based on individual implied orderings. While in the aggregate forest 2 is valued at \$55 per person per year over forest 1, forest 3 is implicitly valued more highly than 2 by the group, though the difference is only \$11 per person per year. If the calculated values of the blended forests are taken to be drawings from a normal distribution, the mean calculated WTP difference between forests 1 and 2 is statistically significant; that between forests 2 and 3 is not.

For completeness, and because we will later examine absolute differences, we also report, in Table 7b, means of the unsigned differences in implied WTP for the forest differences.

#### 4.5. Initial tests of the MAU 'difference'

# 4.5.1. Intransitive responses to the blended forest preference questions

There was little evidence of confusion among respondents when they faced the three preference questions concerning the possible pairs of the three blended forests. Only 5 of 131 people (about 4%) gave responses implying intransitivity. We had expected more such responses. One practical and partial explanation is that in their stated preference responses, almost 60% of respondents selected forest 2 over both forest 1 and forest 3. These answers  $(2 \gg 1, 2 \gg 3)$  leave no room for

intransitivity and thus reduce the size of the set of people who *might* exhibit confusion. That is, the dominance of forest 2 may be in part responsible for the results. But only in part; 40% of respondents did not in effect 'lock in' transitivity.

This result tells us that at least by this measure and in this setting there is not much room for MAU to 'make a difference'. (The preferences *implied* by the MAU responses could never be intransitive.)

### 4.6. The extent of agreement between implied and stated preferences and WTP amounts

If the preference and WTP amounts implied by the answers to our MAU questions were in perfect agreement with those stated directly, MAU could be said merely to reproduce answers arrived at more directly. Zero agreement would mean that MAU makes a huge difference, though it would not be possible to claim that the MAU versions were 'more correct' than the direct statements. This is a reflection of the general problem of 'verifying' stated preferences or WTP results. Here, one might be inclined to suspect the MAU results, if only because of the importance of lin-earity to the method of deriving the sub-WTP relations for the attributes.

# 4.6.1. Agreement of implied and stated preferences

The implied preference orderings over the blended forests have already been reported. In Table 8 we compare the implied and stated patterns and the differences between the two (stated minus implied).

Informally, we see that, in the aggregate, the orderings  $1 \gg 2 \gg 3$  and  $2 \gg 1 \gg 3$  are under-predicted; while  $3 \gg 1 \gg 2$  and  $3 \gg 2 \gg 1$  are over-predicted. Or, roughly speaking, the MAU mechanism led us to infer that forest 3 was a good deal more popular than was consistent with the actual statements of individuals.

But these comparisons of aggregate counts could reflect massive mis-prediction at the level of the individuals, mis-predictions that, in effect, cancel out.<sup>8</sup> We therefore need to look at individual predictions and statements. One fairly straightforward way to do this is to create a score variable according to the following rule:

Stated order	Implied order	Score
$\overline{i \gg j \gg k}$	<i>i</i> ≫ <i>j</i> ≫ <i>k</i>	5
	$i \gg k \gg j$	4
	$j \gg i \gg k$	3
	$j \gg k \gg i$	2
	$k \gg i \gg j$	1
	$k \gg j \gg i$	0

Using this scheme, we find results at the level of the individuals as shown in Table 9.

For a bit over a third of the sample, prediction and statement matched perfectly. For a bit over half, there was, at worst, a difference in ordering of the 2nd and 3rd ranked alternatives. And for almost three quarters, either the first and second or the second and third choices — but not both — were transposed.

Slightly less impressionistically, we can look at the correlation coefficients between the stated and implied preference relations for forests 1 and 2 and forests 2 and 3. These are both highly significant:

	Correlation coefficient $(N = 126)$
forest 1 vs. 2	0.321
forest 2 vs. 3	0.401

<sup>&</sup>lt;sup>8</sup> Thus, assume six people were involved; label them A, B, ..., F. We would get excellent agreement in the aggregate in the following situation in which *every* individual prediction was off:

	Stated by	Count	Implied for	Count
$1 \gg 2 \gg 3$	А	1	F	1
$1 \gg 3 \gg 2$	В	1	А	1
$2 \gg 1 \gg 3$	С	1	В	1
$2 \gg 3 \gg 1$	D	1	С	1
$3 \gg 1 \gg 2$	E	1	D	1
$3 \gg 2 \gg 1$	F	1	Е	1

Table 8 Comparing stated and implied preference orderings

Rank order	Percentage stated	Percentage implied	Differences (stated-implied)
$1 \gg 2 \gg 3$	20.6	6.9	13.7
$1 \gg 3 \gg 2$	2.4	2.3	0.1
$2 \gg 1 \gg 3$	23.0	8.4	14.6
$2 \gg 3 \gg 1$	34.9	38.2	-3.3
$3 \gg 1 \gg 2$	3.2	12.2	-9.0
$3 \gg 2 \gg 1$	15.9	32.1	-16.2
Fotal	100.0	100.1	-0.1
	<i>n</i> = 126	n = 131	

We can also calculate the Spearman rank order correlation to see whether the ranks (popularity) of the six possible full orderings are 'close to' being the same. For the comparison between stated and implied preference orderings, the calculated correlation coefficient is 0.543 for six groups, which means that we can reject the null hypothesis of no relation between the orderings.

Finally, we can apply the McNemar test to compare the distributions of two related variables, using the numbers of matches and misses between stated and implied preference orders for the pairs considered separately. The key to this test is, in effect, how big a *difference* there is between the numbers of erroneous inferences: inferring  $1 \gg 2$  when the stated preference is the opposite; and conversely inferring  $2 \gg 1$  when the stated preference is the opposite. This explains why, even though the numbers of correct inferences are very close for the two comparisons (95 for 1 vs. 2 and 86 for 2 vs. 3) the test statistics are wildly different:

1 vs. 2 $X^2 = 1.16$	assymp. sig 0.281
2 vs. 3 $X^2 = 24.03$	assymp. sig 0.000

So the null of no difference between the stated and implied orderings is not rejected for the 1 vs. 2 question, but is rejected for the 2 vs. 3 question, and we cannot say either that the MAU technique produces totally different answers or that it closely mimics the summary judgments of individuals.

# 4.6.2. Stated and implied WTP for differences between forests

Above, we reported on the mean implied WTP for the differences between forests 1 and 2 and between 2 and 3. We now bring together the mean of stated WTP with the mean implied response in Table 10.

The differences between the stated and implied values for the two forest pairs are both significant at a level less than 5%. (A similar conclusion is reached using the Wilcoxon signed ranks test.)

#### 4.6.3. Preference ordering analysis

What can be said about the relationship between the level of agreement of stated and implied preference rankings over the blended forests and the characteristics of the respondents involved?

Table 9

Individual comparisons of stated and implied preferences over the blended forests

Score	# of respondents	%	Cumulative %
5	44	34.9	
4	26	20.6	55.5
3	21	16.7	72.2
2	13	10.3	82.5
1	15	11.9	94.4
0	7	5.6	100.0
Total	126 <sup>a1</sup>	100.0	

<sup>a</sup> Those stating circular preferences have been dropped.

Table 10

Mean stated and implied willingness-to-pay (WTP) for the difference between two blended forests (N = 131)

Forest 1 vs. 2				Forest 2 vs. 3			
Mean stated WTP	S.D.	Mean implied WTP	S.D.	Mean stated WTP	S.D.	Mean implied WTP	S.D.
\$-19.9	133.9	\$-55.0	131.0	\$15.3	105.6	\$-11.3	96.0

First, in order to keep the cell sizes up, we have simplified the score variable as follows:

Stated order	Implied order	Original score	Modified score	Cell sizes
$i \gg j \gg k$	i»j»k	5	2	70
	i » k » j	4	2	
	$j \gg i \gg k$	3	1	49
	j»k»i	2	1	
	$k \gg i \gg j$	1	0	12
	$k \gg j \gg i$	0	0	

To explore our ability to explain the score differences across individuals we tried both ordered and sequential probit. The latter offered no improvement over the former, and in Table 11 only results of the former estimation exercises are reported. Neither the model using only the socioeconomic variables nor the expanded version with all the experience variables is impressive in its performance.<sup>9</sup> In the first equation, education is significant at less than 15% and the proportion of correctly predicted scores is 0.58. The expanded model has several significant coefficients — but none of those is attached to a socio-economic variable. It only does slightly better as a predictor of scores, with 0.60 correct. In neither case is any of the actual zero scores predicted; and in both there is substantial under-prediction of scores equal to one, while the number of scores equal to two is substantially over-predicted. It appears that our available information about the respondents does not allow us to explain our failure to infer (from the MAU answers) the preferences across the blended forests that the respondents state.

#### 4.6.4. WTP analysis

In Table 12 we summarize results from attempting to explain variations across respondents in the absolute size of the deviation between stated and implied WTP for the differences between the blended forest. The forest 1, 2 and forest 2, 3 deviations are dealt with separately. (We examined models with only socio-economic explanatory variables, but these had very low F-statistics and are not reported.)

For neither set of deviations are the explanatory models very satisfactory. For the forest 1, vs. 2 deviations, none of the socio-economic characteristics has a significant coefficient, though three of the experience dummies have coefficients significant at between 5 and 10% (camping, firewood gathering, and ATV use). All these coefficients are positive, suggesting that forest experience somehow makes it more difficult for the MAU technique to infer the correct summary judgments across the multi-dimensional forests. Perhaps, for example, the experience leads people to formulate rules of thumb for judging forests — rules that are not adequately captured by the attribute-by-attribute, linearized MAU method.

The most interesting results are those for the forest 2 vs 3 deviations. The overall relation is highly significant by the *F*-test, two of the socioeconomic variables are significant at between 5 and 10% (age and education), and two of the experience dummies are significant at least the 10% level. Again, all the significant coefficients are positive, suggesting that our MAU inferences

<sup>&</sup>lt;sup>9</sup> The base state for the experience variables — the omitted dummy — is the condition of reporting no experience in or with forests.

Table 11		
Ordered probit analysis of modified score	(implied vs. stated	preference) $N = 126$

	Mo	odel 1			Model 2		
Socio-economic variables							
Age		-0.0020			-0.0009		
Income		-0.0621			-0.0838		
Gender		-0.0666			-0.0879		
Education		$0.1307^{*1}$			-0.0938		
Experience variables							
Hike					0.2308		
Camp					-0.0319		
Hunt					0.4211		
Herb					-0.6829		
Flower					0.5511	**1	
Wood					-0.0381		
Firewood					0.2207		
Drive					0.4084	*1	
Bike					-0.3698		
ATV					-0.7814		
Picnic					-0.0442		
Constant		1.55***1			1.46***	1	
MU(1)		1.474			1.606		
Log likelihood	- 1	06.2			-99.9		
$X^2$		2.93			15.45		
Deg. free.		4			15		
Significance		0.57			0.42		
Frequency of correct prediction	73/	126 = 0.58			75/126 =	0.60	
Actual	Predicted	redicted			cted		Total actual
	0	1	2	0	1	2	_
0	0	1	6	0	5	2	7
l	0	7	42	0	17	32	49
2	0	4	66	0	12	58	70
Total predicted	0	12	114	0	34	92	126

\* Significant at <15%.

\*\* Significant at <10%.

\*\*\* Significant at <5%.

'work' better for younger, less well-educated respondents, and those with less active forest experience. This has the virtue of being consistent with one of the arguments for using MAU techniques — that they are easier for people of modest experience and intellectual capacity to deal with.

#### 5. The educational value of the MAU questions

One of the most striking findings to us of the first phase of survey work was the low number of intransitive responses to the blended forest preference questions. To explore whether this came from an education effect of the MAU survey instrument or really did demonstrate a greater ability to deal with multiple dimensions than people are usually given credit for, we administered a truncated survey without the MAU questions to 44 respondents. This survey went directly from a description of the attributes to the blended forest questions. Therefore, for this group of respondents, we do not have MAU answers from which to infer blended forest preferences and WTP. We only know what the respondents stated directly about their rankings of the blended forests and their WTP for the differences between them. The only meaningful comparisons are with those same statements from the respondents to the full survey. Recall that the demographic characteristics of these two samples are similar, though the

Table 12
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Explaining absolute deviations between stated and implied willingness-to-pay (WTP) for the blended forest differences

	Blended forest #1 vs. #2	Blended forest # 2 vs. # 3
Socio-economic cl	haracteristics	
Age	0.039	$0.745^{**1}$
Income	8.24	5.56*1
Gender	6.59	$27.21^{*1}$
Edu	13.98	$11.01^{**1}$
Experience charac	eteristics	
Hike	$-42.07^{*1}$	-13.14
Camp	$53.90^{**1}$	$47.08^{***1}$
Hunt	-1.31	$50.18^{*1}$
Herb	-18.83	-10.24
Flower	-1.81	17.67
Wood	-62.37	-36.14
Firewood	55.76 <sup>***1</sup>	36.66**1
Drive	16.59	8.58
Bike	36.10	25.23
ATV	92.74 <sup>**1</sup>	-10.96
Picnic	-8.672	-2.54
Constant	-31.37	$-92.66^{***1}$
$R^2$	0.202	0.254
Adj R <sup>2</sup>	0.098	0.157
Log likelihood	-807.9	-747.8
F-Stat	1.94	2.61
Prob (F-Stat)	0.026	0.002

\* Significant at <15%.

\*\* Significant at <10%.

\*\*\* Significant at  $<\!5\%$  are the levels of coefficient significance.

#### Table 13

Comparison of stated blended forest preferences — full multiattribute utility (MAU) and truncated survey samples

Rank orders	Full MAU survey (% stating)	Truncated survey (% stating)
$1 \gg 2 \gg 3$	20.6	25.6
$1 \gg 3 \gg 2$	2.4	2.3
$2 \gg 1 \gg 3$	23.0	30.2
$2 \gg 3 \gg 1$	34.9	27.9
$3 \gg 1 \gg 2$	3.2	4.6
$3 \gg 2 \gg 1$	15.9	9.4
Total	100.0	100.0

numbers involved are not large, and neither sample mimics the population from which they were drawn.

The first important result is that only *one* of the 44 people who responded to the truncated survey gave preference answers implying intransitivity. Thus, in the most obvious area for education to be helpful, no such effect is seen.

We can also compare stated preference rankings for the blended forests by the two groups (Table 13). The numbers certainly do not look very different. And using either the rank order correlation coefficient (0.943), or the Kendall tau\_b (0.867), we find it possible to reject the null hypothesis of no relation with considerable confidence ( $\alpha = 0.005$  for the rank order test and  $\alpha = 0.015$  for the Kendall test).

And finally, we can look at stated (and signed) WTP amounts (Table 14). This comparison of stated WTP for forest differences conveys a mixed message. The means for the forest 1 vs. 2 comparison are almost identical. But the difference between the sample means for the forest 2 vs. 3 comparison are different at a significant level less than 0.1%.

#### 6. Concluding comments

The results of this experiment leave the reader free to judge the MAU glass either half full or half empty, depending on his/her predisposition. Someone positively inclined could stress that: Table 14

Forest 1 vs. 2 Forest 2 vs. 3							
Full MAU (N =	= 131)	Truncated surve	y $(N = 43)$	Full MAU (N =	= 131)	Truncated surve	y $(N = 43)$
Mean WTP	S.D.	Mean WTP	S.D.	Mean WTP	S.D.	Mean WTP	S.D.
-\$19.9	133.9	-\$20.8	218.5	\$15.3	105.6	\$56.1	230.9

Comparison of stated willingness-to-pay (WTP) for differences between blended forests — full multi-attribute utility (MAU) and truncated survey samples

- It is possible to construct an MAU-based survey instrument, embodying multiple independent dimensions of a complex valuation problem (in our case, forests). The questions about preferences over the scale of each dimension, relative importance of the dimensions (numerically expressed), and WTP to alter one of the dimensions can be answered, even by people with limited education.
- Participants, who ranged in age from high school students to volunteers from a nursing home, were generally quite willing to work through the tasks given to them and to think about valuation in the context of multiple attributes for a forest ecosystem. This positive result underlies the appeal of a constructive approach to valuation (Payne et al., 1992) and its fundamental assumption that our notions of value are built up, piece by piece, much as a building is constructed. Of course, some buildings are built better than others, and protocols for the design of multi-attribute environmental evaluation efforts are still at an early stage (Gregory and Slovic, 1997). Nevertheless, the willingness of diverse respondents to undertake this rather lengthy task, and to stick with it through to a monetary valuation, suggests a fit between the way the questions were posed and how many participants naturally think about the types of policy questions that might affect management of a forest ecosystem.
- Their answers, combined with a quite restrictive linearity assumption, allow the derivation of a 'sub-WTP function' for each dimension or attribute. These functions can, in turn, be used to infer at least relative values for the particular multi-dimensional good at issue (here

forests) described by combinations of the attributes. In particular, it is possible to make judgments among alternative possible goods, either on the basis of 'votes' (aggregating ordinal preferences) or total WTP.

- The inferred preferences and WTP figures approximate, though they do not perfectly match, the stated preferences and WTP numbers obtained directly from respondents.
- The stated WTP answers themselves appear, in general, to be sensibly related to key socio-eco-nomic characteristics of the respondents.

But a more skeptical person might question the importance of these findings by pointing to some awkward facts.

• It is not clear that the MAU process makes much difference in the chosen setting, multi-dimensional though it is, because: (i) a subsample asked for blended forest preferences *without* the benefit of the MAU educational process exhibited even less cyclicity (taken as evidence of confusion about the vector comparisons); (ii) the mean WTP answers of this group for the differences between blended forests were in one case identical to the mean from the 'educated' sample and in one case different; (iii) the stated preference orderings over the blended forests were not significantly different for the uneducated and educated samples.

Thus, it may be that MAU *could* be useful in more complex problem settings, for which the vector comparisons *would* be overwhelming — if there were more dimensions, for example. But the skeptic might well say, in addition, something along the following lines:

• Even granting that each question is quite simple, the facts are that: (i) the overall instrument

took a long time to complete (so was almost certainly not a good candidate for a mail survey, which in turn implies the technique may be expensive to use; (ii) only 75% of those who sat down to do the survey successfully (completely) finished.

• The several stated WTPs are about the only results that seem to 'make sense', if the test is: can we explain the variation across respondents by their characteristics and self-reported experiences (with forests)? In particular, there appears to be no straightforward explanation of variation in the matches between implied and predicted preferences and WTP numbers for the blended forests pairs.

So, it seems clear that the jury is still out on the promise of MAU as an alternative to the conventional contingent valuation technique for problems such as ecosystem valuation. The approach cannot be rejected as without promise. But neither can it be embraced as the answer to the problems of cognitive challenges — especially multi-dimensionality — identified in the literature and likely to become more common as the boundaries of the search for dollar values in the environment are pushed out by the needs of policymakers.

How might one extend the investigation of the potential for the MAU survey technique? Our recommendations are aimed at avoiding some of the difficulties observed in this study, and increasing the chance of finding a definitive result.

- First, it would seem desirable to concentrate on attributes that are believably 'manageable'. If an attribute is clearly the result of natural forces and events, respondents may wonder what the point of asking about their preferences is.
- Second, we would suggest a method of survey administration, perhaps via laptop computers or using an Internet sampling company such that each person could be offered a randomly designed set of multidimensional 'forests' (or wetlands or streams, or whatever) to answer preference and WTP questions about. This would avoid the 'dominance' problem that is reflected in our intransitivity results.
- Finally, as almost goes without saying, we would push for enough funding to produce

completed surveys in at least the  $800 \pm$  range rather than the  $200 \pm$  managed here. This might be achieved by simplifying the questions even more than we managed, so that a cheaper 'delivery' method would be possible.

### Appendix A. Deriving the parameters of the 'Sub-WTP'

#### A.1. Functions from survey responses

Successfully completed surveys contain the following information:

- most- and least-preferred levels of each attribute
- importance ranks and associated weights for the attributes
- stated WTP of each respondent to change her/ his most important attribute from her/his leastto most-preferred level.

The exposition here will be notationally simpler if we use subscripts to indicate order of attribute importance rather than order in the list of attributes. So let us call the basic data:

- most- and least-preferred levels of the attribute that is *i*th in descending order of importance: b<sub>i</sub><sup>M</sup>, b<sub>i</sub><sup>L</sup>
- importance weight for the *i*th attribute:  $w_i$
- WTP for the most important attribute:  $P_1$

Two important relations may be inferred from the way the WTP and the weight questions are asked.

• for WTP it must be true that:<sup>10</sup>

$$w_{1}\alpha_{1}b_{1}^{L} + \dots + w_{6}\alpha_{6}b_{6}^{M} + Z$$
  
=  $w_{1}\alpha_{1}b_{1}^{M} + \dots + w_{6}\alpha_{6}b_{6}^{M} + Z - P_{1}$ 

or

$$P_1 = w_1 \alpha_1 (b_1^{\rm M} - b_1^{\rm L})$$

<sup>&</sup>lt;sup>10</sup> This exposition assumes that the second through sixth most important attributes are to be held constant at their most preferred level, but no level for the other attributes was specified in the question that produced the statement of P. The algebra works whatever level respondents had in mind so long as they held it constant. But it is possible that, if we had specified either least- or most-preferred, we would have seen different answers.

where the  $\alpha_i$  are scaling constants, and Z is income.

Define  $b_i^{M} - b_i^{L} = \Delta b_i$ 

• For the weights, it must be true that:

$$w_i \alpha_1 \Delta b_1 = \alpha_i \Delta b_i$$

Now:  $P_1 = \alpha_1 \Delta b_1$ , which in effect, defines  $\alpha_1$ . But, it must be true that there are also in principle  $P_2, \ldots, P_6$  that could have been obtained from respondents by questions of the form asked for  $P_1$ . Thus,  $P_i = w_i \alpha_i \Delta b_i$  would be true.

This allows us to construct estimates for the  $P_i$ , based on  $P_1$  and the other known parameters. Thus,

If 
$$P_2 = w_2 \alpha_2 \Delta b_2$$

and,

$$\alpha_2 \Delta b_2 = w_2 \alpha_1 \Delta b_1$$

we get

$$\hat{P}_2 = w_2^2 \alpha_1 \Delta b_1 = w_2^2 P_1$$

where the hat indicates that we are estimating the attribute WTP rather than recovering it from a statement. In terms of what we call the attribute WTP functions, then, we have the height of the functions at the attribute values  $b^{\rm M}$ . The slope of the function between  $b_i^{\rm M}$  and  $b_i^{\rm L}$  is  $P_i/(b_i^{\rm M} - b_i^{\rm L})$ , which is positive when  $b_i^{\rm M}$  is to the right (higher) on the attribute scale. The WTP for some level of  $b_i$ , call it  $b_i^{\rm a}$ , between  $b^{\rm L}$  and  $b^{\rm M}$ , is given by:

$$P_i(b_i^{\rm a}) = P_i[1 + (b_i^{\rm a} - b_i^{\rm M})/\Delta b_i].$$

Notice that if  $b_i^{L}$  is to the left of  $b_i^{M}$ , the numerator of the second term in the brackets is negative, while the denominator is positive. Vice versa, for the case in which  $b_i^{L}$  is to the right of  $b_i^{M}$ .

Finally, in calculating the WTP for the blended forests, it is necessary to allow for cases in which the actual  $b_i^a$  falls outside the  $b_i^L$  to  $b_i^M$  range. The rules used here are:

- If  $b_i^a$  is 'on the other side' of  $b_i^L$  from the most important level,  $P_i(b_i^a)$  for that attribute is zero.
- If the  $b_i^a$  is 'on the other side of' the most-preferred point from the least-preferred, then we linearize the function so that it's slope is  $P_i/$

 $(b_i^{\rm M} - \bar{b})P_i/(b_i^{\rm M} - \underline{b})$ , depending on whether the  $b_i^{\rm M} > b_i^{\rm L}$  or  $b_i^{\rm M} < b_i^{\rm L}$ . (Here,  $\bar{b}$  denotes the right-hand end of the scale and  $\underline{b}$  the left-hand end.)

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